**Role (Dashboard ID Role)**

1. Admin / Super Admin (Show All think)
2. Bill Collector (Show Invoices)
3. Complainer (show Complain)

**User**

1. Add user with detail
2. View User List
3. View User separated
4. Edit User Details

**Complain**

1. Add complain (again user and assign staff member) {only admin add complain}
2. View Complain list (admin show all complain but staff show assign complain)
3. View Complain separated (closed complain option only assign staff and admin)
4. Edit Complain
5. Add complain successfully assign staff member show notification in dashboard and WhatsApp and SMS (and Customer send some SMS and WhatsApp Message)

**Expenses**

1. Add Expenses
2. View Expenses

**Invoice**

1. Manually Generate invoice
2. Auto Generate invoice (after 8 days of expire)
3. View upcoming invoices
4. In invoice add amount add in account

**Report**

1. Account
   1. Show all account history this month
2. Active user
   1. Show all active user and button click change status inactive
3. Inactive user
   1. Show all Inactive user and button click change status active
4. Free Customer
   1. Show all Free Customer.
5. Expired Customer
   1. Show all expired customer pervious to till (recharge button click user recharge)
   2. If bill pay user show status paid and if not pay bill unpaid status but recharge.
   3. In recharge amount detect in amount in account
6. [Expired In 3 Days](http://localhost/net-dash/expired-3-days.php)
   1. Same Expired

**Setting**

1. Channel
   1. WhatsApp, SMS, Email setting this section
2. User & Control
   1. Staff user active and inactive password change and control this section
3. Account & Balance
   1. Transfer amount one account to other account.
   2. Make history
   3. Separated account balance and history in table.
4. Customization
   1. Add role
   2. Add payment method
   3. Add service type
   4. Add complain type
   5. Add Packages
   6. Add [Expense Category](http://localhost/net-dash/setting/expense-category.php)
   7. Add [Expense Sub Category](http://localhost/net-dash/setting/expense-category.php)

**Customer Notification**

1. This part discuses in call

**NOTE: All Table need filter, sort & pagination. If you any suggestion say me. thanks**